Buildings and Estates Quality Calendar (Year 2019)													
Quality Item		Jan	Feb	Mar	Apr	Мау	June	July	Aug	Sep	Oct	Nov	Dec
		I	I	I						I			
Annual Report													
Customer Survey													
Internal Audit/Self Assessment													
Key Business Process Review													
Customer Focus Groups													
Departmental Gobal Meeting													
QBR (Quality Business Review Meeting)													